

cognidox



CogniDox

Enterprise Document and
Content Management System

Who Needs CogniDox?

- Companies that adopt CogniDox typically:
 - See room for improvement on information sharing between teams or departments; and making the flow of information content more structured and efficient
 - Need a Quality Management System as part of their ISO9001 compliance project
 - Require a Customer Portal or Extranet to share design documents and communicate with partners and customers



...and sometimes, all of the above!

What is CogniDox?

- **Enterprise Content Management** platform for managing and distributing digital content (documents, spreadsheets, drawings, plans, software releases, video, user guides, etc.) between teams
- Part-based on open source software, using a **Supported Open Source** business model
- Provides an **Extranet** customer portal with pre-integrated issue tracking system
- Integrated with other software products, such as **salesforce.com** and **SugarCRM**

How is CogniDox Different?

- Extremely tailored for the high-tech product development sector
 - E.g. Fabless Semi, Mediatech, Cleantech companies
 - Refined solutions for Software Engineering / Technical Authoring / Quality Management teams
- Able to deliver Enterprise software benefits at open source software budget levels
 - Aim to deliver compelling solutions for start-up to medium to large enterprise
 - Licensing costs as fair and low as we can achieve to encourage better process adoption earlier



How is CogniDox Used?

Fabless Semi Inc.:

LSI Team

- Specifications
- 3rd Party IP

Hardware

- Gerbers
- Schematics

Software

- Software Release
- Customer application
- Design Docs

Tech Authors

- User Guides
- Training Material

Marketing

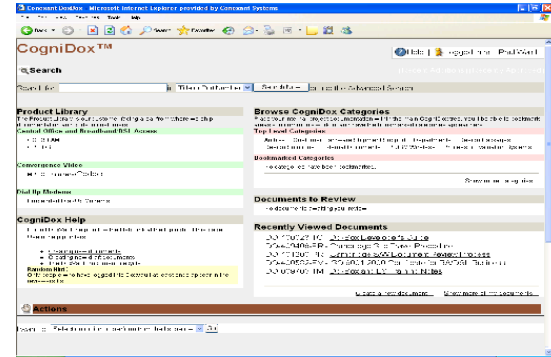
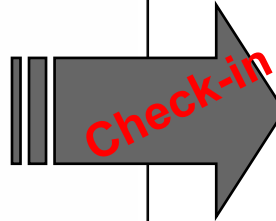
- Data Sheets
- Press Releases
- Bill of Materials

Operations

- Errata sheets
- Packaging Specs

Quality

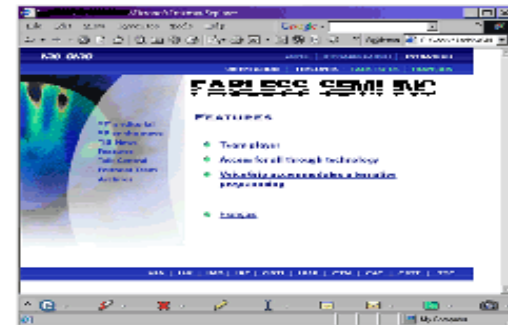
- ISO 9000 Manual



Intranet



Extranet



Customer Download

Customer Download



CogniDox Features (1/2)

- Easy to Use
 - All users can quickly add content to the site. Power users can set up new categories and select which individuals should have access to the category. Users need only a network connection and a web browser
- Categorisation
 - Content can be organized around specific topics, based on functions, departments, projects, services or any other structure that makes sense to a company. Content can be placed into multiple categories
- Access rights
 - Each piece of content has finely grained permissions which allows grant/restrict access rights to view and modify operations down to the individual user or group level. Access can be set at the category level

CogniDox Features (2/2)

■ Security

- Authentication configurable to suit the network using Apache modules (e.g. LDAP, Active Directory, NIS)
- Configurable SSL encryption of connections to CogniDox
- Audit tracking of user actions within CogniDox
- Fine grained user and group based access controls on view and modify operations on documents

■ Easy to Manage

- Manage users through existing network directories. Easy installation – one server install and no client PC software

■ Cost

- Reduces cost of technology by use of supported open source software and server/storage virtualisation

CogniDox Home Page

The screenshot shows a web browser window displaying the CogniDox Home Page. The browser's address bar is empty, and the page title is "CogniDox". The user is logged in as "Paul Walsh". The page features a search bar, a navigation menu, and several content sections: Extranet, CogniDox Help, Browse CogniDox Categories, Documents to Review, and Recently Viewed Documents. The search bar is located at the top left, and the navigation menu is at the top right. The Extranet section is on the left, and the Browse CogniDox Categories section is on the right. The Documents to Review and Recently Viewed Documents sections are at the bottom right. The CogniDox Help section is in the middle left. The Actions section is at the bottom left.

CogniDox [Help](#) | Logged in as : [Paul Walsh](#)

Search [Recent Additions] [Recently Approved]

Search for: in [Title or Part Number](#) **Search Now** or use the [Advanced Search](#)

Extranet

The Extranet is our customer facing area, from where we ship documentation and code to customers.

CogniDox Help

For full CogniDox help, follow the [Help](#) link at the top right of this page. Useful help pointers:

- [Creating new documents](#)
- [Creating new draft documents](#)
- [The CogniDox document lifecycle](#)

Random Hint:
Use the advanced search to look for documents within a given category.

Browse CogniDox Categories

Place your internal project documentation within the main CogniDox tree. You'll be able to bookmark areas you commonly work in, and have the bookmarked categories appear here.

Top Level Categories

[CogniDox](#) :: [Consultancy](#) :: [Forms/Templates](#) :: [Procedures](#) :: [Products](#) :: [Software](#)

Bookmarked Categories

No categories have been bookmarked.

[Show more categories...](#)

Documents to Review

No documents awaiting your review.

Recently Viewed Documents

[Create a new document...](#) | [Show more of my documents...](#)

Actions

I want to: [Select an action to perform from the list below](#) **Go**

Technology

- Fully supported open source-based system
 - Apache web server – only requires a Web Browser to use
 - MySQL database – uses Commercial Licence version
 - Perl – applications mostly written in...
- Can be installed under different operating systems using VMware Server e.g.
 - Microsoft Windows Server 2003 / 2008
 - Linux Server (CentOS , Red Hat, SuSE, etc)
- Optional integration with 3rd party tools
 - OTRS Trouble Ticketing System
 - Customer Relationship Management (CRM)
 - SugarCRM; salesforce.com

Evaluation

- We install CogniDox using VMware on your server
- Try it out with a workgroup or small project for 30 days
- Decide if you want to proceed...
 - If Yes, we return to do full configuration and IT system integration
 - If No, easy to remove by deleting the VMware image
- Alternative – we give you user logins to a hosted service on our server

Summary

- A highly scalable content and document management platform that enables and manages access to information by staff and customers
- Improves productivity, customer service, ensures compliance and reduces costs
- Process maturity for growing companies without the expensive price tag

